

#### **ABOUT THE COURSE**

Two critical skillsets for the future of work are critical thinking and creative problem solving. These modes of working and thinking intersect and overlap; both are necessary and both can be taught. Having the ability to exercise creativity while at the same time applying structure and discipline to the thinking process is a key competency in the twenty-first century workplace.

This course explores the interplay between critical and creative thinking, and the necessity of each to effective problem solving and decision making. Participants will learn a variety of techniques to apply critical thinking to real life scenarios. They will experiment with different problem-solving approaches and will learn about cognitive influences on our decisions and choices. The course delves into the business value of creativity and involves participants in actively integrating criticality, creativity, and problem solving.

# **PREREQUISITES**

None

# WHO SHOULD ATTEND

This course is designed for people at all organizational levels with a desire to:

- Generate creative solutions and new
- Solve problems based on critical thinking
- Grow the ability to innovate

# WHAT YOU WILL LEARN

At the end of this course, you will be able to:

- Explain basic concepts of problem solving
- · Infer types of cognitive biases that impact decision making
- Utilize types of root cause analysis
- Differentiate among obstacles to sound decision making
- Apply a variety of problem-solving approaches / processes to existing challenges
- Evaluate alternative solution methods using various techniques
- Analyze real world problem scenarios to determine the lateral thinking type needed to address them

# **REGISTER NOW**

Development Day(PDD)

7 Hours/7 PDUs Critical Thinking and Creative

Location: Desmond Hotel - 660 Albany-Shaker Road, Albany, NY 12211

CRITICAL THINKING AND CREATIVE PROBLEM

PMI Upstate New York Chapter (pmiuny.org) Monday, May 2, 2022 8:30 A.M. EDT - 4:30 P.M. EDT

Location: Virtual Classroom

CRITICAL THINKING AND CREATIVE PROBLEM SOLVING

Contact:

pdprofessionaldevelopmentday@pmiuny.org

Group discount information for 5 or more employees available upon request, contact Chris

Virtual PDD Pricing	Virtual Early Bird (4/1)	After
PMI UNY Member	\$275	\$325
Non-Member	\$325	\$375
In Person	In Person Early	After
PDD Pricing	Bird (4/1)	Arter
		\$375

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